



## Rental Policies

**Accounts** All rentals are cash in advance - except for pre-approved charge accounts. Some rentals may require an additional deposit. **Deposits vary per item.** Deposits are given back upon return of equipment in good condition.

**Payment:** Required at time rental item is picked up. If driver's license does not show a local address, payment by credit card may be required (excluding open account customers). We accept Visa, Master Card, and Discover. Debit cards may be used for payment, as long as they contain a Visa or Master Card logo.

**Identification:** A valid ID driver's license is required for ALL rentals.

**Delivery & Pickup:** Delivery service is available. Rates vary according to distance, labor hours required, and type of equipment. Please contact our store for specific price quotes for deliveries.

**Flat Tires:** Flat tires are the sole responsibility of the customer.

**Cleaning:** All equipment is washed and serviced before rental. Additional charges may be added for equipment returned not cleaned.

**Hours:** Store hours are posted at each location. For emergency service after hours please call 1.855.857.7568.

**Rate Shifts:** Rates are based on equipment being used on a standard eight (8) hours per day, five (5) days a week, twenty-eight (28) days per month cycle billing. Ask for a written quotation for the best possible price when using equipment for an extended period of time.

**Reservations:** Reservations for items are taken on a first come, first serve basis with precedence given to contracts with monies received.

**Responsible Party:** Rented equipment is the responsibility of the customer until Top Line Rental takes possession and inspects unit. In the case that equipment is lost, stolen, or damaged in any way, the customer will be charged the full replacement or repair cost.

ABSOLUTELY NO INSURANCE, LICENSE, SALES TAX, USE TAX, RENTAL TAX, CITY TAX, DMV TAX, OR DELIVER CHARGES ARE INCLUDED IN OUR PUBLISHED RENTAL RATES.

**These policies do not supersede what is stipulated in signed rental contract**

### Rental period

Minimum	- 4 hours, or 1 day depending on equipment
Day Rate	- 24 hours
Week Rate	- 7 consecutive days to the same time
4-Week Rate	- 4 consecutive weeks to the same time